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| **4. In-Depth Feasibility Modeling Research of Minneapolis 311 System - medium term** | | | | |
| **SITUATION:** Farmers, food entrepreneurs, food system advocates, and regulators in Minnesota have difficulty navigating complex food safety requirements and in state and local rules and regulations. Moreover, there is a disconnect in understanding around food safety practices and business innovations among these groups at the regional level. | | | | |
| **Summary:** Conduct a systematic study of the Minneapolis 311 System and create a feasibility report on how/if a similar statewide structure would occur. | | | | |
| **Ask:** Funding is secured and a researcher is recruited to conduct a feasibility study about the implementation of the Minneapolis 311 System on a statewide level. MDA/MDH/Delegated Agencies participate with this research. | | | | |
| **INPUTS** | **OUTPUTS** (Activities) | **OUTCOMES** | | |
|  | | Knowledge | Actions | Conditions |
| Funding (Staff, graduate researcher)  Researcher  Staff to direct researcher  Minneapolis 311 staff/program developers share information and advice  Information expertise for designing study  IT Expertise  Involvement of Materials Management Division (MMD) in the MN State Office of Administration for external “look” at the agencies structure. | Study Design  Documentation of existing inefficiencies in the system  Conduct Business Flow Analysis  Conduct study  Quality improvement and performance management  Creation of feasibility report  Staff bring researcher(s) up to speed on background information for project  Staff inform research direction | MDA/MDH/Delegated agencies understand pros/cons/likelihood of success to implement a similar model at state level | Stakeholders equipped to lobby for and implement statewide system | State legislator and governor have data on cost and parameters of implementation |
| **ASSUMPTIONS:** An in-depth feasibility study of the Minneapolis 311 system will effectively determine if it can and should be implemented on a statewide level. | **EXTERNAL FACTORS:** The success of this project will depend on the ability of the researcher to gain access to specific information, the level of involvement of the MMD, and the amount of information shared by the Minneapolis 311 staff and program developers. | | | |